

Desktop Clients

Version 7.0



Datasheet

You'll never want to be without it again

Communi5 Desktop Clients are feature-rich and convenient applications merging fixed networks and PC/Mac into a powerful telephone solution. Receiving and making calls via PC or Mac has never been easier. The clients enable enterprises to create convenient infrastructures guaranteeing their staff high-speed communications.

DesktopControl includes Click2Dial functionality, directory access and a call journal at the click of a mouse. DesktopCTI seamlessly integrates into Microsoft Outlook or any other TAPI-enabled application while DesktopCommunicator adds convenient services to the functions already provided with DesktopControl, such as call pickup, presence status information and administration of existing connections.

BENEFITS AT A GLANCE

- Displays user availability in real time and rich presence
- 3-way conferencing
- 1:1 Chat / Chat in rooms and Video calls are supported
- Intuitive user interface
- Customizable clients for co-branding or white labeling

	IP Centrex			Residential
	Desktop Control	Desktop Communicator	DesktopCTI*	Desktop Communicator
CALLS				
Hotkey		⊙	⊙	⊙
Key Control		⊙	⊙	⊙
Make Call	Callback	Callback/VoIP	Callback/CTI	VoIP
Answer Call, Hold Call		VoIP	CTI	VoIP
Transfer		VoIP	CTI	VoIP
Dual-Tone Multi-Frequency (DTMF)		VoIP	CTI	VoIP
Call Pickup		Groups		
Call Completion (Busy)		VoIP	CTI	
3-way conferencing (local)		⊙		⊙
Ad-Hoc Call Recording		⊙		⊙
UNIFIED COMMUNICATIONS**				
I-I Chat / Chat in rooms		⊙	⊙	
Video		⊙		⊙
Screen Sharing (controlled introduction)		⊙		
CALL CENTER/ACD				
Agent login/logout		⊙	⊙	
PHONEBOOK/CALL JOURNAL				
Outlook Contacts		⊙	⊙	⊙
Enterprise Contacts/Favorites	⊙	⊙	⊙	⊙
Incoming/Outgoing/Missed Calls	⊙	⊙	⊙	⊙
Contact Search	⊙	⊙	⊙	⊙
CTI				
Desktop Phone	⊙	⊙	⊙	
Dial from Outlook***		⊙	⊙	⊙
TAPI*** / Action URL		⊙ / ⊙	⊙ / ⊙	⊙ / ⊙
Outlook Plugin***		Microsoft Exchange 2007 and higher		
PRESENCE/AVAILABILITY				
Online/Offline/Busy		Group	Group	
Rich Presence		⊙	⊙	
Set Availability/Visual Confirmation	⊙	⊙	⊙	⊙
UNIFIED MESSAGING				
Message Waiting Indication (MWI)		⊙	⊙	⊙
Visual Voicemail / Faxmail		⊙ / ⊙	⊙ / ⊙	⊙ / ⊙
ADDITIONAL FUNCTION				
Automated Update	⊙	⊙	⊙	⊙
Brandable	⊙	⊙	⊙	⊙
Auto Provisioning	⊙	⊙	⊙	⊙
CODECS				
G.722, G.729, G.711 u/a, GSM FR 6.0, iLBC, OPUS		⊙		⊙
H.263, H.264, VP8		⊙		⊙
SECURITY				
sRTP/TLS		⊙		⊙
OPERATING SYSTEMS				
Microsoft Windows		>= Windows 7 (recommended Windows 10, mind. 8GB RAM)		
Mac OS		>=10.8 (recommended 10.15, mind. 8GB RAM)		
Terminal Server***	⊙	⊙	⊙	⊙

* CSTA Gateway must be installed

** a UC license is required

*** for Microsoft Windows only

****TAPI not supported

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