

RUCKUS®

Ruckus End of Sale / End of Life Product Datelines

The following table summarizes End of Sale/End of Support dates from the various AP, Controller, and ICX Switch products with announced End of Sales dates. Note that, unless otherwise specified, the Unleashed model of each AP has the same End of Sale/Support dates. This document does not include products with End of Support dates prior to January 1, 2020.

EoS Wireless Products	End of Sale	End of Support
ZD1100	June 30, 2015	June 30, 2020
ZD1200	August 31, 2022	August 31, 2027
ZD5000	December 31, 2016	December 31, 2021
ZD3000	January 1, 2019	January 1, 2024
SCG200	January 3, 2018	January 3, 2023
SZ104/124	January 1, 2021	December 31, 2027
SZ104/124-D	January 1, 2021	January 1, 2026
ZF7441	September 30, 2015	September 30, 2020
ZF7321	January 31, 2016	January 31, 2021
ZF7761-CM	January 31, 2016	January 31, 2021
ZF7762	January 31, 2015	January 31, 2020
ZF7731	October 31, 2016	October 31, 2021
ZF7352/72	December 31, 2016	December 31, 2021
ZF7055	December 31, 2016	December 31, 2021
ZF7782	December 31, 2016	December 31, 2021
ZF7982	December 31, 2016	December 31, 2021
ZF7781-CM	April 30, 2019	April 30, 2024
H500	November 1, 2017	November 1, 2022
R300	November 1, 2017	November 1, 2022
R700	February 1, 2018	February 1, 2023
C500	August 1, 2018	August 1, 2023
R500	April 30, 2019	April 30, 2024
R600	April 30, 2019	April 30, 2024
T300	April 30, 2019	April 30, 2024
T301	April 30, 2019	April 30, 2024
R310	March 31, 2021	March 31, 2026
P300	November 1, 2021	November 1, 2026
H320	January 31, 2022	December 31, 2027
R320	January 31, 2022	December 31, 2027
R510	January 31, 2022	December 31, 2027
R610	January 31, 2022	December 31, 2027
R710	January 31, 2022	December 31, 2027
R720	January 31, 2022	December 31, 2027
R730	February 28, 2022	February 28, 2027
T310c	January 31, 2022	December 31, 2027
T310d	January 31, 2022	December 31, 2027
T310n	January 31, 2022	December 31, 2027
T310s	January 31, 2022	December 31, 2027
T610 (all)	January 31, 2022	December 31, 2027

T710 (all)	January 31, 2022	December 31, 2027
T811	January 31, 2022	December 31, 2027
E510	January 31, 2022	December 31, 2027
M510 (all)	January 31, 2022	December 31, 2027
H510	January 31, 2022	December 31, 2027
T305	January 31, 2022	December 31, 2027
T305e	January 31, 2022	December 31, 2027
ZonePlanner	December 31, 2019	December 31, 2022
Flexmaster	December 30, 2020	December 30, 2025

EoS FastIron/ICX Products End of Sale End of Support

FastIron SX (FSX)	October 28, 2016	December 28, 2021
FastIron CX (FCX)*	October 7, 2016	December 7, 2021
FastIron CX (FCX)**	May 24, 2017	July 24, 2022
ICX 6650	October 28, 2016	December 28, 2021
ICX 6430/6450	November 2, 2018	November 2, 2023
ICX 6610	November 2, 2018	November 2, 2023
ICX7450-32ZP	February 26, 2018	February 26, 2023
ICX 7250	February 7, 2022	December 31, 2027
ICX7150-24F, ICX7150-C08P, ICX7150-24F-C08PT	February 7, 2022	December 31, 2027

* - All FCX SKUs except: FCX648-E-ADV; FCX648S-HPOE; FCX648S-HPOE-ADV

** - Only these SKUs: FCX648-E-ADV; FCX648S-HPOE, FCX648S-HPOE-ADV

RUCKUS End Of Life Policy



July 2022

OVERVIEW

The following End of Life Policy applies to all Ruckus Networks standard products. The table below illustrates Ruckus Networks' standard End of Life Policy time frame. Detailed dates outlining the time frames set forth in this Policy will be clearly outlined in each product's End of Sale and/or End of Life notification. The following abbreviations are used in this Policy:

Abbreviation	Description
EOL – End of Life	End to end Policy and process of a RUCKUS product becoming discontinued.
EOS – End of Sale	Last date a RUCKUS product may be purchased. Typically announced 6 months ahead of EOS.
EOM – End of Maintenance	Last date a RUCKUS product may receive software updates. Typically, 1 year after EOS.
EOST – End of Support	Last date a RUCKUS product can receive support via an active entitlement. Typically, 5 years after EOS.

HARDWARE

Products may reach the end of their product life cycle for many reasons. We are providing this EOL Policy for informational purposes to assist customers in the transition process.

Ruckus Networks will publish an EOL notification to customers to give them notice of a planned EOS event on a specific product. Customers will be provided an opportunity for last-time purchases of products prior to EOS.

Standard policy requires the EOL notification to be published on the Ruckus Networks support site (<https://support.ruckuswireless.com>) 6 months prior to the EOS date. Note that the notice period for products such as optics, cables, and other accessories may frequently be less than 6 months prior to EOS. At the EOS date, the discontinued product is removed from the price list and is no longer available for purchase. All accessories, kits, and bundles uniquely applicable to the discontinued product may also be removed from the price list and may no longer be available for purchase. If you purchased a support agreement prior to the EOL notification, you will continue to receive support which will be available through the end of the applicable term of your support agreement or the EOST date, whichever is sooner. Prior to the EOST Date, you may purchase a renewal to your existing support agreement subject to availability. See applicable EOL bulletin for additional information.

The last ship date for a discontinued product may extend to **6 months** after the EOS date subject to availability. The last ship date excludes transportation considerations.

The last hardware repair/replace and support for advanced hardware replacement for discontinued products is **5 years** after the EOS date. Depending on availability, the replacement or advanced hardware replacement of discontinued product after the EOS may be product of a like kind.

SOFTWARE

Standard policy requires software maintenance for the discontinued product to continue until the EOM date, which occurs **1 year** after the product EOS date. RUCKUS may provide software remedies for security vulnerability issues up to **3 years** after EOS.

This EOL Policy does not ensure that software maintenance for a discontinued product will always follow an EOL notification. Mature products may use software for which no active maintenance has occurred for some time and for which no further active maintenance is planned. While this is the exception, RUCKUS reserves the right to establish an EOM date for products prior to the EOL notification.

SUPPORT & LICENSE UPGRADES

RUCKUS support and access point (AP) license capacity upgrades are available for discontinued products for up to 5 years after the EOS date. EOS dates for 1-year, 3-year, and 5-year support packages are timed such that support shall not extend beyond 5 years after the EOS date of the discontinued product. The EOS date for AP license device capacity upgrades for a discontinued controller is 5 years after the EOS date of the controller. Support package and license upgrade EOS dates are clearly defined in the discontinued product's EOL notification.

Support extending beyond the discontinued product's EOM date is limited in nature. RUCKUS Support is unable to provide software fixes or upgrades which may be required to resolve support cases after the EOM date. **Once a hardware product enters the EOL phase, RUCKUS will designate a software release (generally the latest supported release for the hardware product) that will be supported until the EOST Date.**

For customers with valid support agreements RUCKUS will provide support until the end of the applicable term of the support agreement or the EOST Date, whichever is sooner. During the EOL period, if a software issue arises RUCKUS may, at its option, provide a workaround or issue a patch.

SUBSCRIPTION SERVICES

RUCKUS Subscription services may be available for discontinued products for up to five (5) years after the EOS date.

Subscription services related solely to a specific series of hardware products shall terminate on the EOST date of such hardware products. Subscription services may be purchased after the EOS date of such hardware products but shall not extend past the EOST date for the products. Subscription services that are not related solely to a specific series of hardware products shall terminate at the end of the subscription service period purchased by customer. If customer's hardware products reach their EOST date before such subscription services have terminated, RUCKUS may, but is not obligated to, provide subscription services to customer for a time period equal in monetary value to the time period remaining on the purchased subscription services, to be used in connection with other RUCKUS hardware in customer's network.

RUCKUS STANDARD END OF LIFE POLICY TIMELINE

To receive support from RUCKUS after the EOM date, the most recent software release must be installed. RUCKUS may continue to provide all other aspects of support. The customer accepts that a support contract for product is limited in terms of software maintenance beyond that product's EOM date. Note that the window of limited support for a discontinued product is 4 years in duration, starting 1 year after the product's EOS date and ending 5 years after the EOS date.

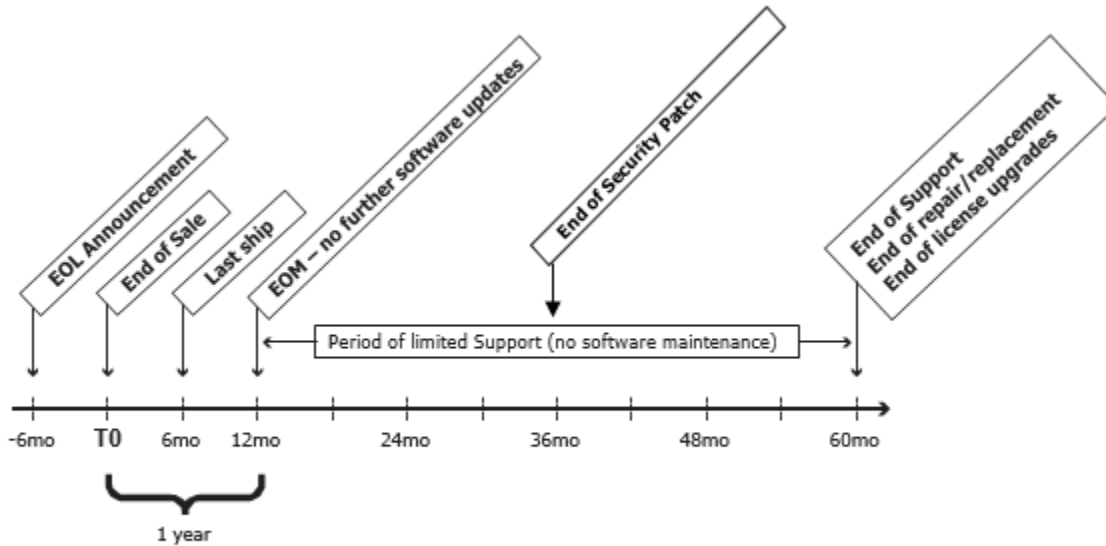


Figure 1. Ruckus Standard End of Life Policy Timeline

Although every reasonable effort will be made to support EOL products in accordance with this Policy, RUCKUS reserves the right to deviate from this Policy as it deems appropriate. Any such deviations will be set forth in the relevant EOL notification. RUCKUS will announce any changes to this Policy through the RUCKUS Support Portal at <https://support.ruckuswireless.com>.